Analysis of FY2023 Senate Ways & Means
Budget
May 10th, 2022

This document includes an analysis of affordable housing, homelessness prevention, and community development programs in Senate Ways & Means FY2023 Budget Proposal. A detailed analysis of budget language is included if the SWM budget makes substantive language changes to the FY2022 final budget language.

<table>
<thead>
<tr>
<th>Line-Item</th>
<th>Program</th>
<th>FY2023 Requests</th>
<th>SWM FY2023 Budget</th>
<th>House FY2023 Budget</th>
<th>Gov’s FY2023 Budget</th>
<th>FY2022 Budget</th>
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<tbody>
<tr>
<td>7004-9024</td>
<td>Mass. Rental Voucher Program</td>
<td>$200,000,000</td>
<td>$175,000,000†</td>
<td>$171,900,000††</td>
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<td>Alternative Housing Voucher Program</td>
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<td>$140,000,000</td>
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† Includes $20.7 million in funds carried forward from FY22.
‡‡ Includes $21.9 million in funds carried forward from FY22.
* The Governor stated that his budget would make $145.6 million available for MRVP in FY23. However, the actual appropriation in the line item only provides $130 million. The Governor may be including unspent funds from FY22 that could carry over into FY23 but this language is not included in the line-item.
‡ SWM & the House budget include $5.6 million in funds carried forward from FY22.
ˇ Includes $60 million carried over from the FY22 supplemental budget.
^ This number includes the $100 million appropriated to RAFT in FY22 in a supplemental budget.

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MASSACHUSETTS RENTAL VOUCHER PROGRAM (7004-9024)

Description of Changes:

- Sets the tenant rent share between 30% and 40% of monthly adjusted income in the first year of occupancy until the implementation of a payment standard.
- Requires the program to use a payment standard between 100% and 110% of the fair market rent starting on January 1, 2023.
- For rents that are below the payment standard, sets the minimum amount a tenant must pay to 30% of the household’s income.
- Allows households the option to pay more than 40% of their income towards rent after the first year of participating in the program.
- Removes language directing funds to be used to support a voucher management system; and
- Adds language allowing unspent funds to be carried over.

Language

For a program of rental assistance for low-income families and elderly persons through mobile and project-based vouchers; provided, that such assistance shall only be paid under the Massachusetts rental voucher program; provided further, that the income of eligible households shall not exceed 80 per cent of the area median income; provided further, that the department of housing and community development may require that not less than 75 per cent of newly issued vouchers be targeted to households whose income at initial occupancy does not exceed 30 per cent of the area median income; provided further, that the department may award mobile vouchers to eligible households currently occupying project-based units that shall expire due to the non-renewal of project-based rental assistance contracts; provided further, that department, as a condition of continued eligibility for vouchers and voucher payments, may require disclosure of social security numbers by participants and members of a participant’s household in the Massachusetts rental voucher program for use in verification of income with other agencies, departments and executive offices; provided further, that if a participant or member of a participant’s household fails to provide a social security number for use in verifying the household’s income and eligibility, then that household shall no longer be eligible for a voucher or to receive benefits from the voucher program; provided further, that until the implementation of a payment standard by the department, each household shall pay not less than 30 per cent of its monthly adjusted income but not more than 40 per cent of its monthly adjusted income for rent at initial occupancy; provided further, that until the implementation of such payment standard, the monthly dollar amount of each voucher shall be the department-approved monthly rent of the unit less the monthly amount paid for rent by the household; provided further, that any household that is proven to have caused intentional damage to its rental unit in an amount exceeding 2 months of rent during any 1-year period shall be terminated from the program; provided further, that if the use of a mobile voucher is or has been discontinued, then the mobile voucher shall be reassigned; provided further, that the department shall pay regional administering agencies not less than $50 per voucher per month for the costs of administering the program; provided further, that
subsidies shall not be reduced due to the cost of inspections; provided further, that notwithstanding any general or special law to the contrary, each household holding a voucher shall pay at least 30 per cent, but not more than 40 per cent, of its income as rent except that the household payment in any project-based unit that is subsidized under another federal or state subsidy provided further, that beginning on January 1, 2023, for newly issued vouchers and at the time of income recertification, relocation and otherwise required interim recalculations for households with existing vouchers, the department shall provide assistance using a payment standard that shall not exceed 110 per cent of the area-wide fair market rental established by the United States Department of Housing and Urban Development for the same size of dwelling unit in the same region and shall be not less than 100 per cent of that area-wide fair market rental, except that a reduction by the United States Department of Housing and Urban Development in such fair market rental shall not reduce the payment standard applied to a household continuing to reside in a unit for which the household was receiving assistance at the time the fair market rental was reduced; provided further, that if the rent for the household does not exceed the applicable payment standard, the monthly assistance payment for the household for both project-based and tenant-based assistance shall be equal to the amount by which the rent exceeds 30 per cent of the monthly adjusted income for the household except that the household payment in any project-based unit that is subsidized under another federal or state subsidy or public housing program shall be subject to applicable limits on tenant paid rent under such federal or state program and except, provided further, that for a household receiving tenant-based assistance under this section, if the rent exceeds the applicable payment standard, the monthly assistance payment for the household shall be equal to the amount by which the applicable payment standard exceeds 30 per cent of the monthly adjusted income of the household; provided further, that the total amount that the household may be required to pay for rent may not exceed 40 per cent of the monthly adjusted income of the household at the time a household initially receives tenant-based assistance with respect to any dwelling; provided further, that households receiving tenant-based assistance under this section may pay more than 40 per cent of the monthly adjusted net-income of the household, as at their option, provided that this amount may not exceed 40 per cent of the monthly adjusted net-income of the household in the first year of occupancy; provided further, that the department shall establish the amounts of the mobile and project-based vouchers so that the appropriation in this item shall not be exceeded by payments for rental assistance and administration; provided further, that the department shall not enter into commitments that shall cause it to exceed the appropriation set forth in this item; provided further, that the department may impose certain obligations for each participant in the Massachusetts rental voucher program through a 12-month contract which shall be executed by the participant and the department; provided further, that such obligations shall include, but shall not be limited to, job training, counseling, household budgeting and education, as defined under regulations promulgated by the department and to the extent said programs are available; provided further, that each participant shall be required to undertake and meet these contractually established obligations as a condition for continued eligibility in said program; provided further, that for continued eligibility, each participant shall execute such 12-month contract not later than September 1, 2021-2022 if said participant’s annual eligibility recertification date occurs
between June 30, 2021-2022 and September 1, 2021-2022 and otherwise not later than the annual eligibility recertification date; provided further, that any participant who is over the age 60 years or who is disabled may be exempt from any obligations unsuitable under particular circumstances; provided further, that participating local housing authorities may take all steps necessary to enable them to transfer mobile voucher program participants from the Massachusetts rental voucher program into another housing subsidy program; provided further, that the department’s approved monthly rent limits for mobile vouchers issued or leased on or after July 1, 2021-2022 shall not be less than 100 per cent or exceed to 110 per cent of the current area-wide or small area fair market rent based on unit size as established annually by the United States Department of Housing and Urban Development; provided further, that the requested rent level for mobile vouchers shall be determined reasonable by the administering agency; provided further, that the department may assist housing authorities at their written request in for mobile vouchers currently leased, the new rent limit shall not begin until the immediate implementation anniversary date of a homeless prevention program utilizing alternative housing resources available to them for low-income families and the elderly by designating participants in the Massachusetts rental voucher program as at risk of displacement by public action through no fault of their own; lease; provided further, that not later than December 14, 2021, the department of housing and community development shall submit a report to the house and senate committees on ways and means and the joint committee on housing on the utilization of rental vouchers during the last 3 fiscal years under this item and item 7004-9030; provided further, that the report shall include, but not be limited to, the: (i) number and average value of rental vouchers currently distributed in the commonwealth, in each county and in each municipality; (ii) average number of days that it takes for a household to utilize a voucher after receiving it from the administering agency; (iii) number of households that reach the date by which they must lease up their voucher without having found an available unit; (iv) number of households that apply for an extension by the deadline to lease up their voucher and the number of extensions granted; (v) actions taken by the department to reduce the wait time for households to lease up their voucher; (vi) number of distributed vouchers available to be utilized; (vii) number and type of new vouchers issued after July 1, 2021-2022; (viii) number of families on a waitlist for an available rental voucher; (ix) average number of days that it takes for project based vouchers awarded by the department to be utilized after the award is made; and (x) any obstacles faced by the department in its efforts to provide the information detailed in the preceding provisos, if applicable; provided further, that the report shall comply with state and federal privacy standards; and provided further, that the department shall make any funds from this item for costs related to the completion of the voucher management system. provided further, that the department shall complete and implement the voucher management system not later than June 30, 2022; and provided further, that not less than $20,018,333 appropriated for this item in fiscal year 2021 shall not revert but shall be made available for the purposes of this item in fiscal year 2022, prior appropriation continued.
ALTERNATIVE HOUSING VOUCHER PROGRAM (7004-9030)

Description of Changes:
- Adds language allowing unspent funds to be carried over.

Language
For the rental assistance program established in section 16 of chapter 179 of the acts of 1995; provided, that notwithstanding any general or special law to the contrary, the rental assistance program shall be in the form of mobile vouchers; provided further, that the vouchers shall be in varying dollar amounts set by the department of housing and community development based on considerations including, but not limited to, household size, composition, household income and geographic location; provided further, that the department’s approved monthly rent limits for vouchers issued or leased after July 1, 2023, shall not be less than 110 per cent of the current area-wide fair market rent based on unit size as established annually by the United States Department of Housing and Urban Development; provided further, that the requested rent level for vouchers shall be determined reasonable by the administering agency; provided further, that for vouchers currently leased, the new rent limit shall not begin until the anniversary date of the lease; provided further, that any household that is proven to have caused intentional damage to its rental unit in an amount exceeding 2 months of rent during any 1-year period shall be terminated from the program; provided further, that notwithstanding any general or special law to the contrary, there shall be no maximum percentage applicable to the amount of income paid for rent by each household holding a mobile voucher; provided further, that each household shall be required to pay not less than 25 per cent of its net income as defined under regulations promulgated by the department for units if payment of utilities is not provided by the unit owner or not less than 30 per cent of its income for units if payment of utilities is provided by the unit owner; provided further, that payments for the rental assistance program may be provided in advance; provided further, that the department of housing and community development shall establish the amounts of the mobile vouchers so that the appropriation in this item is not exceeded by payments for rental assistance and administration; provided further, that the department shall not enter into commitments which shall cause it to exceed the appropriation set forth in this item; provided further, that the amount of a rental assistance voucher payment for an eligible household shall not exceed the rent less the household’s minimum rent obligation; provided further, that not later than December 14, 2022, the department shall submit a report to the house and senate committees on ways and means detailing: (i) expenditures from this item; (ii) the number of outstanding rental vouchers; and (iii) the number and types of units leased; provided further, that the word “rent”, as used in this item, shall mean payments to the landlord or owner of a dwelling unit under a lease or other agreement for a tenant’s occupancy of the dwelling unit, but shall not include payments made by the tenant separately for the cost of heat, cooking fuel or electricity; and provided further, that not less than $5,514,645 appropriated for this item in fiscal year 2021 shall not revert but shall be made available for the purposes of this item in fiscal year 2022, prior appropriation continued.
RAFT (7004-9316)

Description of Changes:
- Increases RAFT benefit to $10,000 until June 30, 2023, after which the benefit will drop to $7,000
- De-links RAFT and HomeBASE so that a household could access the maximum of both programs
- Adds language allowing receipt of MassHealth or DTA assistance as eligibility for RAFT for households to demonstrate below 50% AMI income
- Removes language referencing ARPA and other Federal assistance

Language
For a program to provide assistance in addressing obstacles to maintaining or securing housing for families with a household income: (i) not greater or more than 30 per cent of area median income who are homeless and moving into subsidized or private housing or are at risk of becoming homeless; or (ii) greater or more than 30 per cent but not more than 50 per cent of area median income who are homeless and moving into subsidized or private housing or are at risk of becoming homeless due to a significant reduction of income or increased expenses; provided, that assistance shall be administered by the department of housing and community development through contracts with the regional HomeBASE agencies; provided further, that not less than 50 per cent of the funds shall be provided to households with an income not greater or more than 30 per cent of area median income, subject to the department’s discretion based on data reflecting program demand and usage; provided further, that in distributing 50 per cent of the funds, the department shall prioritize those families most likely to otherwise require shelter services under item 7004-0101; provided further, that from the effective date of this act to December 31, 2021 June 30, 2023, the amount of financial assistance shall not exceed $10,000 in any 12-month period; provided further, that subsequent to the previous proviso, the amount of financial assistance shall not exceed $7,000 in any 12-month period; provided further, that the combined sum of benefits received by a family in a 12-month period from this item and item 7004-0108 shall not be more than the maximum level of short-term housing assistance in said item 7004-0108; provided further, that from the effective date of this act to June 30, 2022, the preceding proviso shall not apply; provided further, that residential assistance payments may be made through direct vendor payments according to standards to be established by the department; provided further, that the agencies shall establish a system for referring families approved for residential assistance payments, who the agencies determine would benefit from these services, to existing community-based programs that provide additional housing stabilization supports, including assistance in obtaining housing subsidies and locating alternative housing that is safe and affordable for those any such families; provided further, that the program shall be administered under guidelines established by the department; provided further, that income verification shall be conducted by using: (a) documentation provided by the household, requiring the same documentation and process used to conduct income verification under this item in fiscal year 2021 or 2022 or fewer documents as directed by the department; or (b) third-party income verification; or (c) validated receipt of certain MassHealth or department of
transitional assistance benefits demonstrating that the household earns less than 50 percent of area median income; provided further, that the manner in which income verification is conducted shall be at the discretion of the department but that the department shall not discontinue the use of either option said options for income verification listed in the preceding proviso; provided further, that from the effective date of this act until the termination of the state of emergency concerning the outbreak of the 2019 novel coronavirus declared by the governor on March 10, 2020, the department shall allow a short, simple application requiring minimal processing time; provided further, that the department shall report quarterly reports to the house and senate committees on ways and means detailing the: (1) number of families who applied for assistance; (2) number of families approved for assistance; (3) minimum, median and average amount of financial assistance awarded; (4) total amount of assistance awarded to date, including a breakdown by income category; and (5) number of families falling into each income category; provided further, that the department shall track a family’s reason for assistance by the same categories used in item 7004-0101; provided further, that not less than $3,000,000 shall be expended to provide assistance to households of all sizes and configurations including, but not limited to, elders, persons with disabilities and unaccompanied youths; provided further, that household assistance funds shall be advanced to the administering agencies at the end of each month and before the next month’s disbursement, the amount of which shall be estimated based on the prior month’s expenditure with a reconciliation not less than annually; provided further, that notwithstanding clauses (i) and (ii), funds shall be expended to families and individuals who are at risk of injury or harm due to domestic violence in their current housing situation and whose household income is not greater more than 60 percent of the area median income; and provided further, that families and individuals that are at risk of injury or harm from domestic violence who meet the qualifications of enrollment in the address confidentiality program shall be afforded the opportunity to register with and become enrolled in the address confidentiality program as offered by the secretary of the commonwealth; provided further, that funds appropriated under this item shall be in addition to the federal sources for emergency rental assistance, utility assistance and other forms of assistance pursuant to section 501 of subtitle A of title V of division N of the federal Consolidated Appropriations Act, 2021 and section 3201 of subtitle B of title III of the federal American Rescue Plan Act of 2021 including, but not limited to, $350,540,803 for the federal Emergency Rental Assistance Program as referenced in section 2D; and provided further, that the department shall distribute funds under this item as well as said federal sources and other public and private sources of short-term rental and mortgage assistance in a manner that prioritizes: (A) those communities most affected by the impacts of the 2019 novel coronavirus; and (B) geographic equity.

HOUSING CONSUMER EDUCATION CENTERS (7004-3036)

Description of Changes:
- Removes reporting requirement

Language
For housing services and counseling; provided, that funds shall be expended as grants to 9 regional housing consumer education centers operated by the regional nonprofit
housing authorities; provided further, that the grants shall be awarded through a competitive application process under criteria established by the department; provided further, that the department shall submit annual reports to the secretary of administration and finance, the house and senate committees on ways and means and the joint committee on housing detailing all expenditures of the program, including each regional housing consumer education center, the total number of persons who received information and referral services, the costs for such services rendered per consumer and the identification of consumer issues and trends; provided further, that not later than January 3, 2022, the department shall report to the house and senate committees on ways and means on possible savings and efficiencies that may be realized through the consolidation of said services of housing and community development; and provided further, that not less than $200,000 shall be made available to the Regional Housing Network for coordination and information technology.

**PUBLIC HOUSING OPERATING (7004-9005)**

**Description of Changes:**
- Removes preference for elderly receiving rental assistance in public housing
- Removes language prohibiting a housing authority employee from being an elected executive officer in the same municipality

**Language**
For subsidies to housing authorities and nonprofit organizations, including funds for deficiencies caused by certain reduced rentals in housing for the elderly, handicapped, veterans, families and relocated persons under sections 32 and 40 of chapter 121B of the General Laws; provided, that notwithstanding any general or special law to the contrary, all housing authorities operating elderly public housing shall offer first preference for elderly public housing units that are vacant on the effective date of this act, and thereafter, to those persons 60 years of age or older as of June 30, 2021 receiving rental assistance from the Massachusetts rental voucher program; provided further, that the department of housing and community development may expend funds appropriated under this item for deficiencies caused by certain reduced rentals which may be anticipated in the operation of housing authorities for the first quarter of the subsequent fiscal year; provided further, that no funds shall be expended from this item to reimburse the debt service reserve included in the budgets of housing authorities; provided further, that no funds shall be expended from this item in the AA object class for the compensation of state employees; provided further, that the amount appropriated in this item shall be considered to meet all obligations under said sections 32 and 40 of said chapter 121B; provided further, that new reduced rental units developed in fiscal year 2022 eligible for subsidies under this item shall not cause any annualization that results in an amount exceeding the amount appropriated under this item; provided further, that all funds in excess of normal utilities, operations and maintenance costs may be expended for capital repairs; provided further, that no employee of a housing authority shall simultaneously be an elected executive officer within the same municipality in which the authority is located; and provided further, that the administration shall make every attempt to direct efforts toward rehabilitating local housing authority family units requiring $10,000 or less in repairs.
HOMEBASE (7004-0108)

Description of Change:
- Allows for automatic renewal of HomeBASE up to a 24-month period, for a total benefit of $20,000 over those two years

Language
For a program of short-term housing assistance to help families eligible for temporary emergency shelter under item 7004-0101 in addressing obstacles to maintaining or securing housing; provided, that the assistance shall include not less than 12 months of housing stabilization and economic self-sufficiency case management services for each family receiving benefits under this item; provided further, that a family shall not receive more than a combined sum of $10,000 in a 12-24-month period from this item and item 7004-9316; provided further, that from the passage of this act until the termination of the state of emergency concerning the outbreak of the 2019 novel coronavirus disease declared by the governor on March 10, 2020, the preceding proviso shall not apply; provided further, that so long as they meet the requirements of their housing stabilization plan, a family that received household assistance under this item whose income exceeds 50 per cent of area median income shall not become ineligible for assistance due to exceeding the income limit for a period of 6 months from the date that the 50 per cent level was exceeded; provided further, that a family shall not be deemed ineligible as a result of any single violation of a self-sufficiency plan; provided further, that the department of housing and community development shall take all steps necessary to enforce regulations to prevent abuse in the short-term housing transition program, including a wage match agreement with the department of revenue; provided further, that a family that was terminated from the program or did not make a good faith effort to follow its housing stabilization plan during the term of its assistance shall be ineligible for benefits under said item 7004-0101 and this item for 12 months from the last date the family received financial assistance under said item 7004-0101 and this item, including financial assistance, housing stabilization and economic self-sufficiency case management services; provided further, that a family’s housing stabilization plan shall adequately accommodate the ages and disabilities of the family members; provided further, that families receiving benefits under this program who are found ineligible for continuing benefits shall be eligible for aid pending a timely appeal under chapter 23B of the General Laws; provided further, that families who are denied assistance under this item may appeal that denial under said chapter 23B, including subsection (F) of section 30 of said chapter 23B and regulations adopted to implement said chapter 23B; provided further, that the department of housing and community development, as a condition of continued eligibility for assistance under this program, may require disclosure of social security numbers by all members of a family receiving assistance under this item for use in verification of income with other agencies, departments and executive offices; provided further, that if a family member fails to provide a social security number for use in verifying the family's income and eligibility, then the family shall no longer be eligible to receive benefits from this program; provided further, that the department shall administer this program through the following agencies, unless administering agencies are otherwise procured by the department: the Berkshire Housing Development Corporation, Central Massachusetts Housing Alliance, Inc.
Community Teamwork Inc., the Housing Assistance Corporation; the Franklin County Regional Housing and Redevelopment Authority; Way Finders, Inc.; Metro Housing Boston; the Lynn Housing Authority and Neighborhood Development; the South Middlesex Opportunity Council, Inc.; NeighborWorks Housing Solutions; and RCAP Solutions, Inc.; provided further, that the department shall reallocate financing based on performance-based statistics from underperforming service providers to above average service providers in order to move as many families from hotels, motels or shelters into more sustainable housing; provided further, that the department shall use funds provided under this program for stabilization workers to focus efforts on housing retention and to link households to supports, including job training, education, job search and child care opportunities available, and may enter into agreements with other public and private agencies for the provision of these services; provided further, that a stabilization worker shall be assigned to each household; provided further, that funds shall be used to more rapidly transition families served by the program into temporary or permanent sustainable housing; provided further, that notwithstanding any general or special law to the contrary, not less than 90 days before promulgating or amending any regulation, administrative practice or policy that would alter eligibility for or the level of benefits under this program to less than the benefit level available on June 30, 2022, the department shall file a report with the house and senate committees on ways and means and the clerks of the senate and house of representatives setting forth the justification for such changes including, but not limited to, any determination by the secretary of housing and economic development that available appropriations will be insufficient to meet projected expenses; provided further, that the department shall submit quarterly reports to the house and senate committees on ways and means, which shall include, but not be limited to, the: (i) number of families served, including available demographic information, as well as the number of children served under this item broken down by age; (ii) type of assistance given; (iii) average, minimum and maximum cost per family of said assistance; and (iv) total number of families receiving benefits under 7004-0101 that have received assistance under 7004-0108 during the previous 1, 2 and 3 years, including available demographic information; provided further, that the department shall expend funds under item 7004-0108 on families residing in temporary emergency shelters and family residential treatment or sober living programs under items 4512-0200 and 4513-1130 if said families otherwise meet all eligibility requirements applicable to emergency shelter under item 7004-0101, except that, solely for the purposes of this item, the fact that a family is residing in a temporary emergency domestic violence shelter under item 4513-1130 or in a family residential treatment or sober living program under item 4512-0200 shall not preclude said family from receiving assistance; provided further, that this item shall be subject to appropriation and, in the event of a deficiency, nothing in this item shall give rise to, or shall be construed as giving rise to, any enforceable right or entitlement to services in excess of the amounts appropriated in this item; and provided further, that household assistance funds shall be advanced to the administering agencies at the end of each month and before the next month's disbursement, the amount of which shall be estimated based on the prior month's expenditure with a reconciliation not less than annually.
HOME AND HEALTHY FOR GOOD (7004-0104)

Description of Changes:
- Removes language for carryover of unspent funds from previous fiscal year

Language
For the home and healthy for good program operated by Massachusetts Housing and Shelter Alliance, Inc. to reduce the incidence of chronic and long-term homelessness in the commonwealth; provided, that not less than $250,000 shall be expended to continue a supportive housing initiative for unaccompanied homeless young adults who identify as lesbian, gay, bisexual, transgender, queer or questioning; provided further, that Massachusetts Housing and Shelter Alliance, Inc. shall be solely responsible for the administration of this program; provided further, that not later than March 1, 2023, the Massachusetts Housing and Shelter Alliance, Inc. shall file a report with the clerks of the senate and house of representatives and the department of housing and community development and the house and senate committees on ways and means detailing: (i) the number of people served, including available demographic information; (ii) the average cost per participant; (iii) whether participants have previously received services from the department; and (iv) any projected cost-savings to the commonwealth associated with this program; provided further, that not less than $500,000 shall be expended for a statewide permanent supportive housing program to serve people experiencing long-term homelessness and who have complex medical and behavioral health needs for the purpose of ending homelessness, promoting housing stability and reducing costly utilization of emergency and acute care; provided further, that the Massachusetts Alliance for Supportive Housing LLC shall be solely responsible for the administration of this program; and provided further, that not later than March 1, 2023, the Massachusetts Alliance for Supportive Housing LLC shall file a report with the clerks of the senate and house of representatives and the department of housing and community development and the house and senate committees on ways and means detailing: (a) the number of people served, including available demographic information; (b) the average cost per participant; (c) whether participants have previously received services from the department; and (d) any projected cost-savings associated with this program for the department or in the utilization of emergency and acute care.