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Bios of Speakers and Facilitators

Older Adult New Ground: Redefining Housing for Our Aging Population – Oct 4, 2017

Laura Baber is the Community Outreach and Program Coordinator at Center Communities of Brookline, a role she has held for over four years. In her position, Laura is responsible for resident programming and events, along with connecting external services partners (town departments and agencies, civic organizations, universities and schools, etc) with Center Communities' three supportive housing sites. Laura holds an MS in Mgmt. of Aging Services from UMass Boston.

Alma Balonon-Rosen is a Director for the National Initiatives team of Enterprise Community Partners and is based in Boston. Alma works with affordable housing developers together with service providers to better respond to opportunities around senior housing and health both in Greater Boston and nationally. She is part of Enterprise's Initiatives team that brings tools to Enterprise partners in the areas of Health/Housing, Green Communities, Resiliency, Design, and organizational support as well as making connections to Enterprise's capital products. During her tenure at Enterprise, Alma served as the Director of the Upstate New York program, oversaw a funding collaborative for Rochester community development organizations, evaluated community outcomes related to the sale of tax liens for the City of Rochester; and was project manager for the NYS Office of the Attorney General's Land Bank Initiative. Alma has over 25 years of experience in community development and affordable housing.

Alice Bonner, PhD, RN, FAAN, Secretary of the Executive Office of Elder Affairs for the Commonwealth of Massachusetts, has been a geriatric nurse practitioner caring for older adults and their families for over 28 years. From 2009-2011, Dr. Bonner was the Director of the Bureau of Health Care Safety and Quality, at the Massachusetts Department of Public Health. From 2011 to 2013, she served as Director of the Division of Nursing Homes in the Centers for Medicare and Medicaid Services (CMS) in Baltimore, MD. Dr. Bonner is an Associate Professor in the School of Nursing, Bouve College of Health Sciences and a Faculty Associate in the Center for Health Policy at Northeastern University. Her research interests include quality and safety in health care systems and community-based settings; elder abuse; falls prevention; improving dementia care and reducing unnecessary antipsychotic medication use; and improving care transitions.

Thomas Byrne Ph.D. is an Assistant Professor at the Boston University School of Social Work and an Investigator at the U.S. Department of Veterans Affairs National Center on Homelessness among Veterans. His research focuses on homelessness and assisted housing policy with an emphasis on preventative approaches to homelessness among U.S. military Veterans. He recently completed a project examining cost offsets associated with the Community Support Program for People Experiencing Chronic Homelessness (CSPECH) and is

currently completing a study examining the patterns of health care utilization and costs among older adults experiencing homelessness in Massachusetts, both of which are supported by the Blue Cross Blue Shield of Massachusetts Foundation.

Emily Cooper is the Chief Housing Officer at the Massachusetts Executive Office of Elder Affairs (EOEA). Emily is a nationally recognized expert with over 20 years of experience helping organizations to access and better utilize housing programs to meet the needs of special populations. At EOEA, she is responsible for helping to design agency policy around preserving and expanding housing opportunities for EOEA consumers so that they may age in the community. As part of this, Emily works collaboratively across the various departments that fall under Health and Human Services as well as with State and local housing agencies. Prior to joining EOEA, Emily was the Director of Housing Practice for the Technical Assistance Collaborative (TAC), a national nonprofit supportive housing consulting firm where she was a principal consultant for TAC's federal homeless contracts, providing trainings and workshops to homeless providers and Continuum of Care planning groups.

Andrew DeFranza is currently the Executive Director of Harborlight Community Partners a mid-sized affordable housing development and operation group North of Boston. He has been in leadership roles in the non profit sector for the last 16+ years in New England and the upper Mid West. Over the last 10 years HCP has been involved with 10 partnership arrangements between small non profits ranging from merger to acquisition and contractual agreements. During that same time HCP has been working to creating integrated housing and service models for fixed income seniors and the homeless. Andrew has an M.A. in Theology and an M.A. in Community Economic Development. He has a particular interest in building community relationships, creative local financing and sustainable systems and business structures for non profits.

Marsha Frankel, LICSW, is a clinical social worker who recently retired as Clinical Director of Services for Older Adults at JF&CS. She is currently consulting as interim Director of Resident Services for JCHE. Marsha provides training and consultation around aging and mental health topics and has a small private practice in Brookline.

Reeve Goldhaber is the Assistant Director of Field Education at the BU School of Social Work. Reeve received her MSW from Simmons College in 1974 and came to BU in 1990 after 16 years at McLean Hospital Children's Center, where she held positions as administrative social worker in the Inpatient and Outpatient Departments and served as the coordinator of training for social work interns and fellows. As director of Advising and Field Education for the SSW Online MSW Program, she is responsible for developing and overseeing a student-centered advising and field education program across the country, within the students' own communities. As the director of the Lowy-GEM Program in Aging, she is responsible for all aspects of this field education-based specialization in aging, including a monthly seminar and the oversight of two concurrent field placements for each student. In addition, Goldhaber teaches Clinical Practice with Older Adults, an advanced clinical elective and the Field Preparation Seminar, for first-year, part-time Charles River Campus students, and serves as the faculty advisor for a number of students in the program.

Rebecca Gutman is the Vice President of Homecare for 1199SEIU, the largest healthcare workers union in the country. Rebecca has spent the last 25 years fighting for economic and social justice by organizing tens of thousands of workers into unions and has spent the last 12 years advocating with Massachusetts Personal Care Attendants for higher wages and benefits.

Rachel Heller became CHAPA's CEO in 2016, after joining the agency as the Director of Public Policy in 2012. Rachel is responsible for providing strategic leadership and overseeing all activities of the organization. She works in partnership with the Board of Directors to articulate and execute CHAPA's mission. Rachel previously worked as the Director of Public Policy at the Alliance for Business Leadership, served as Chief of Staff to Massachusetts State Senator Susan Tucker, and was the Senior Policy Advocate at Homes for Families, a nonprofit advocacy organization working to end family homelessness. Rachel holds a Bachelor of Arts in Political Science and Peace Studies from the University of Connecticut.

Lizbeth Heyer is the Chief of Real Estate and Innovation at JCHE and brings more than 28 years of professional experience in affordable housing development, planning, policy and advocacy in both the non-profit and public sectors. Before joining JCHE, Lizbeth served as the Associate Director of Public Housing and Rental Assistance for the Massachusetts Department of Housing and Community Development where she led gubernatorial initiatives to reform and preserve the state's public housing system, expand the Massachusetts Rental Voucher Program and create the HomeBASE program which provided housing instead of shelter for over 6,000 homeless families. Lizbeth's housing career began in 1986 as a community organizer with the Massachusetts Tenants Organization where she led local, state and national efforts to preserve expiring- use housing. During her 15 years at JPND most recently as Associate Director of Real Estate, Lizbeth led numerous community planning efforts and developed affordable housing and mixed-use projects totaling over \$80M, several of which involved non-profit and for-profit partners including the acquisition and re-development of the 3.5 acre historic Blessed Sacrament property. Lizbeth received her Master's in Urban Planning from M.I.T.

Mark Hinderlie serves as chief executive of Hearth, Inc., a Boston agency committed to ending elder homelessness. Hearth develops and operates permanent supportive housing for homeless elders (currently 188); conducts outreach to currently homeless elders; does research and advocacy for better public policy. Hearth's Outreach Program was named a 2009 Social Innovator by the Social Innovation Forum. Hinderlie also serves as co-chair of the National Leadership Initiative to End Elder Homelessness, as co-chair of the Coalition for Senior Housing, a Massachusetts advocacy organization. Previously Hinderlie served as chief executive of several organizations in Boston and Cambridge. He holds an A.B. from Yale University and an M.P.A. from Harvard University.

Jon Lenicheck

Jon Lenicheck is the District Director for Congressman Michael Capuano and manages his District staff, a position he has held for the past 10 years. From 2003 to 2007, Jon was the Deputy District Director for Representative Capuano. Jon holds a BA in History from Middlebury College.

Jean Lespainasse, ARM is a Senior Property Manager at POAH Communities. Prior to joining POAH in 2012, Jean was a Property Manager at Malone Properties. Jean also served as Technology Director at Franklin Highlands Technical Center. Jean is working towards a Master's degree in Real Estate Development from NYU and holds a certificate in Real Estate Finance from Boston University and a BS in Management from North Eastern University.

Carol Marine joined CHAPA in 2010. As Senior Program Manager, she is responsible for many of CHAPA's 40B Monitoring efforts, including foreclosure mitigation, as well as the Affordable Housing Development Competition and the Welcome Home MA Toolbox. She previously worked for Just A Start, a Cambridge based community development corporation. She holds a Bachelor of Arts in Political Science from Tufts University and a J. D. from Boston College Law School. She is a member of both the Massachusetts and Rhode Island Bars.

Mary McCarthy has been employed by Hebrew SeniorLife for the last twenty years and is currently the Director of Community Life at the Simon C. Fireman Community in Randolph. Additionally she is an instructor at Curry College in the Gerontology Certificate Program. Mary has worked in clinical and community programs with older adults for the last thirty five years and has a special interest in planning, implementing and evaluating multi-generational programs.

Joanne McMahan serves as the Chief Compliance and Business Development Officer for Boston Senior Home Care (BSHC), a private, non-profit corporation and Aging Service Access Point (ASAP) that serves over 7,000 older adults and adults with disabilities in Boston. In this role, Joanne oversees and directs the organization's quality assurance and compliance program, fundraising initiatives and new business development efforts. She is also responsible for overseeing the agency's Senior Care Options, MassHealth, and Supportive Housing programs. Since joining BSHC in 2005, Joanne has played a major role in the expansion of BSHC's supportive housing portfolio to 17 housing sites within Boston and the surrounding area. Prior to joining Boston Senior Home Care, Joanne served as an Interim Commissioner of the Massachusetts State Office of Child Care Services (OCCS) where she was responsible for ensuring the health and safety of more than 300,000 children in early education and care programs across the Commonwealth, as well as the administration of the State's \$366 million child care subsidy system. Joanne holds a BA in Sociology from Worcester State University, an MPA from Clark University and a Certificate in Government Auditing from the University of Massachusetts, Boston.

Eran Metzger, M.D. is director of psychiatry at Hebrew Rehabilitation Center. Board certified in psychiatry, neurology and forensic psychiatry, Dr. Metzger's clinical interests focus on the interfaces between medical illness and emotional disorders, as well as medical ethics. He is a graduate of the Pennsylvania State University College of Medicine and completed his internship at Brockton Hospital and his residency and fellowship at Beth Israel Deaconess Medical Center. An assistant professor of psychiatry at Harvard Medical School, Dr. Metzger's research interests include collaborative care models for treating psychiatric illness in the elderly.

Tara Mushi is a Program Manager at Massachusetts Housing & Shelter Alliance where she is responsible for efficiently and effectively managing statewide supportive housing programs for formerly homeless individuals. She currently oversees a Pay For Success Initiative. Tara has experience in community development, strategic planning, research, and capacity building. Tara received her Master's Degree in International Relations from the University of Leeds in the UK and a Bachelor of Science in Political Science from Salem State University.

John O'Neill got his start working in the field of Aging in 1973, as the Community Services Coordinator of Malden Action Home Care, Inc., which was one of six pilot programs for what would become the statewide Aging Services Access (ASAP) network. He became the organization's Executive Director in 1974. In 1975 he worked with the Executive Office of Elder Affairs to expand the service area into what became a new agency, Mystic Valley Elder Services. O'Neill then left the agency to attend full-time Boston College Law School. Upon graduation, he returned to the field of aging in 1979 as the Executive Director of Somerville-Cambridge Elder Services, Inc., where he has served 38 years. During his tenure at SCES, the agency has grown from three programs to over twenty, and has been the recipient of several federal and state demonstration projects. The most recent grant was a federal CMS grant which focused on reducing the thirty-day readmission rate of Cambridge Health Alliance's Cambridge Hospital, and proved to be one of the ten most successful projects in the country out of a total of one hundred and six awardees. John is an original incorporator of the Mass Home Care Association, and has served as its President on two separate occasions. He is a past President of the Massachusetts Gerontology Association, and is the current Chairperson of the Board of the Sancta Maria Nursing Facility. John will be retiring as Executive Director of SCES on October 27, 2017.

Alisha Sanders, MPAff, is the Director of Housing and Services Policy Research at LeadingAge. Her work focuses on identifying, evaluating and advancing strategies and policies to link affordable housing settings with health and supportive services to enable lower-income older adults to address their care needs, maintain their quality of life and successfully age in their home and community. Prior to joining LeadingAge, she was the Associate Director of Public Policy for Aging Services of California where she advocated for improved affordable housing opportunities for California's lower-income seniors. Alisha has also worked in a number of other affordable housing-related issue areas, including homelessness, inclusionary zoning and predatory lending. Alisha holds a Master in Public Affairs from the Lyndon B. Johnson School of Public Affairs at the University of Texas.

Amy Schectman brings to JCHE 30 years of professional experience in the urban planning field, with a focus on affordable housing in both the non-profit and public sectors. In addition to her strong leadership as President/CEO of JCHE, Amy is recognized as a leading advocate for seniors and healthy aging as she advances the conversation about successful aging. Amy serves on Boston Mayor Walsh's housing task force, the Tufts Health Plan Foundation Healthy Aging Coalition Executive Committee, the Board of Massachusetts Citizens Housing and Planning Association and the Board of National Association of JewishAging Services. In April 2017, Governor Charlie Baker appointed Amy to the Commonwealth's first *Council to Address Aging in Massachusetts* to develop "a plan to improve public and private efforts to support healthy aging in Massachusetts. Prior to joining JCHE, Amy Schectman served as the Associate Director for Public Housing & Rental Assistance for the Massachusetts Department of Housing and Community Development (DHCD) where she led the state's effort to leverage and attract new funding to preserve and restore public housing units for thousands of low-income families.

Caren Silverlieb, MMHS, received her Master's Degree in the Management of Human Services with a concentration in Aging from the Heller Graduate School at Brandeis University. Caren has held a number of executive management positions in government funded, non-profit and private community-based long term care programs, affordable housing, and assisted living. She currently serves as Director of Strategic Planning and Partnerships at Jewish Community Housing for the Elderly (JCHE). Caren is a frequent presenter at state and national conferences and private companies on working with residents with mental illness or memory impairment and has published three guides and several articles. The JCHE Memory Support Initiative won the 2014 LeadingAge MA Program Innovation of the Year Award. She serves on the advisory and resident relations committees of the Newton Community Development Foundation, the education committee of LeadingAge national, and the board of trustees of LeadingAge Massachusetts.

Stephanie Small is the Executive Director of the Simon C. Fireman Community in Randolph, an independent living community for low income seniors, which is a part of the Hebrew SeniorLife organization. As Executive Director, she is responsible for the overall operations and management of the Fireman community overseeing the maintenance, dietary, fitness, finance and resident services departments and ensuring the highest quality of care to the residents. She is also the Program Director of the R3 Initiative (Right Care, Right Place, Right Time) which is designed to prove out the impact of supportive services in housing in order to create a replicable, scalable, and sustainable model for funding these services. Stephanie is a social worker by training and has worked in non-profit leadership for over twenty-five years. She has a Bachelor of Arts Degree from Williams College and a Master of Social Work from Simmons College.

Scott Taberner is the Chief of Behavioral Health and Supportive Care at MassHealth (Massachusetts Office of Medicaid), leading reforms to better coordinate and integrate care for behavioral health, physical health and long-term services and supports for elders and persons with disabilities. Prior to joining MassHealth in 2015, Taberner served at the Massachusetts Behavioral Health Partnership as Chief Executive Officer for three years and ten years as Chief Financial Officer. Prior to joining MBHP in 2002, Taberner worked in state government for 20 years in a variety of roles, including at the Department of Youth Services, where he spent five years as an Assistant Commissioner. He also served at the Parole Board and the Senate Committee on Ways and Means.

Keith Wales LICSW has been Director of Outpatient Services at Eliot Center Everett through Eliot Community Human Services since 2011. Keith has 20 years of administrative, teaching and clinical experience in various settings including outpatient, correctional, residential, intensive outreach, and universities. Keith's primary focus is creating and maintaining innovative multidisciplinary continuums of care that address social determinants of health and untreated PTSD.