RENT OR MORTGAGE HELP THROUGH RAFT

New state funding for income-eligible households facing housing instability as a result of COVID-19 is now available. Residential Assistance for Families in Transition (RAFT) has been expanded and provides up to $4,000 to help families stay in their existing home, obtain new housing, or otherwise avoid becoming homeless.

If eligible, RAFT funds can help in a variety of ways, including:
• Rent Arrears
• Mortgage Arrears
• Utility Arrears
• Security Deposits
• Move-in Costs (First/Last/Security)
• Utility Deposits

SCOPE OF IMPACT The HCECs are the hub connecting families and individuals to housing vouchers, RAFT, and other state-funded programs and resources. Last fiscal year, the HCECs assisted more than 57,000 families and individuals, many of them in crisis with more than 12,000 reporting that they were homeless. In addition, the HCECs also assist the thousands of households in need whose circumstances may not meet the RAFT guidelines.
HOUSING CONSUMER EDUCATION CENTERS SERVE AS THE HOUSING HUBS DURING PANDEMIC

Massachusetts Housing Consumer Education Centers (HCECs), are the regional one-stop shop for all things housing and collectively provide housing resources for the entire state. During the confusion and uncertainty of COVID-19, experienced HCEC counselors provide answers and help.

If you or someone you know cannot pay the rent or mortgage or is at risk of homelessness, contact the HCEC that serves your community. If you’d like to give during this time of need or develop a program to help those in need, contact your local RHN member. They are here to help ensure funds fill gaps and meet your community’s housing needs.

See the list below for contact information or visit www.masshousinginfo.org.

- **BERKSHIRE HOUSING DEVELOPMENT CORPORATION & BERKSHIRE COUNTY REGIONAL HOUSING AUTHORITY**
  - Call 413-499-1630 x100
  - Online HCEC requests available at www.berkshirehousing.com

- **COMMUNITY TEAMWORK, INC.**
  - Call 978-654-5607 or email COVIDResponseCTI@commteam.org
  - www.commteam.org

- **FRANKLIN COUNTY REGIONAL HOUSING AND REDEVELOPMENT AUTHORITY**
  - Call 413-863-9781
  - www.fcrha.org

- **HOUSING ASSISTANCE CORPORATION**
  - Call 508-771-5400 or email HAC@haconcapecod.org
  - www.haconcapecod.org

- **METRO HOUSING|BOSTON**
  - Email ResourceLine@MetroHousingBoston.org
  - www.MetroHousingBoston.org

- **NEIGHBORWORKS HOUSING SOLUTIONS**
  - For HCEC call 781-322-4200 or email HCEC@NHSMass.org
  - For RAFT call 781-422-4200
  - www.nhsmass.org

- **RCAP SOLUTIONS, INC.**
  - Email HCEC@rcapsolutions.org or fax documents to 508-365-6008
  - www.rcapsolutions.org

- **SOUTH MIDDLESEX OPPORTUNITY COUNCIL**
  - Call 508-872-4853 x2171 or email HCEC@smoc.org
  - www.smoc.org

- **WAYFINDERS**
  - For HCEC call 413-233-1600
  - For HCEC & RAFT assessments go to www.wayfindersma.org/hcec-assessment
  - www.wayfindersma.org

Stefanie Coxe
Executive Director
Regional Housing Network of Massachusetts